Hurricane Irma

September 6

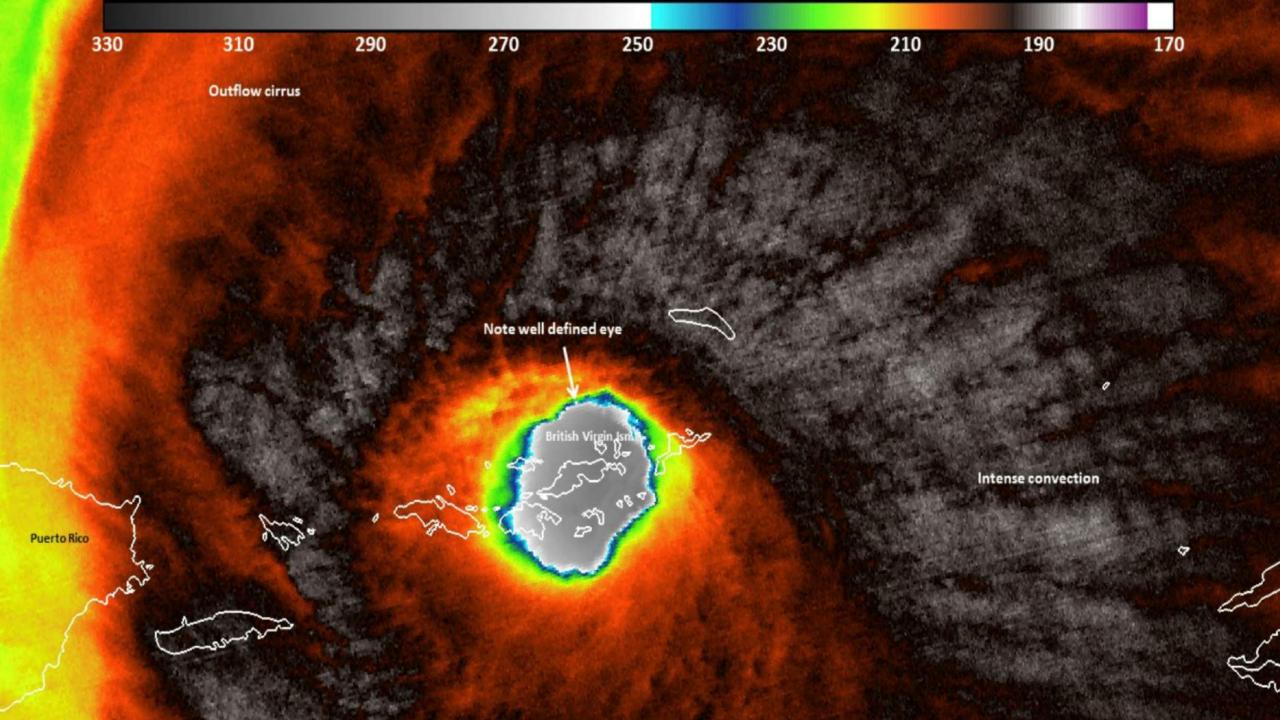
- Hurricane Irma began August 3 near the Cape Verde Islands
- It was the ninth named storm and fourth hurricane of the 2017 storm season
- Hurricane Irma impacted the United States Virgin Islands on September 6, 2017
- Hurricane Irma hit St. John as a Category 5 Hurricane with maximum sustained winds of 220 miles per hour
- Wind gusts registered up to 274 mph at the Westin St.
 John and possibly higher as the wind meter broke at 274 mph
- Hurricane Irma was the strongest hurricane the National Hurricane Center has ever recorded in the Atlantic outside of the Caribbean Sea and Gulf of Mexico

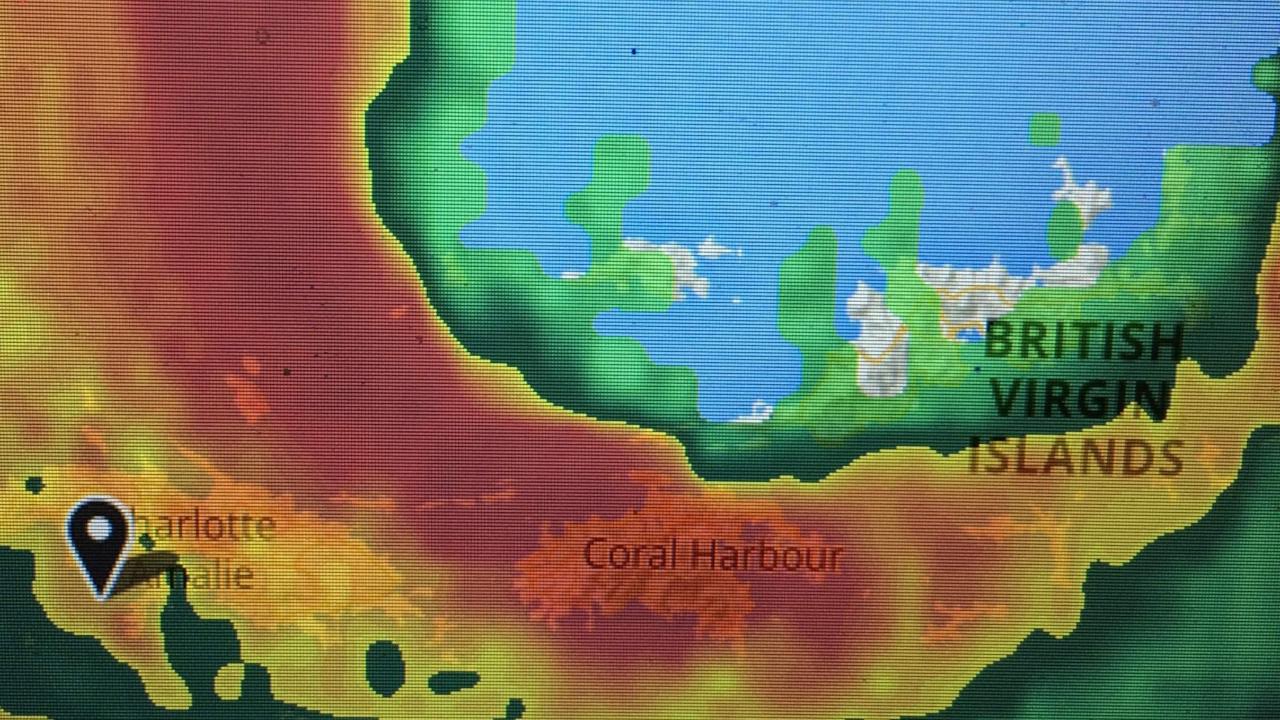


Hurricane Irma

- There were 313 guests that were unable to evacuate and remained at the Westin St. John during Hurricane Irma
- There were 35 Associates on the Westin Storm Team "ride out" crew that remained at the property during Hurricane Irma
- There were no reported injuries at the property
- The resort was impassible after the storm and the Westin Storm Team Associates removed debris to open walking pathways
- The resort lost power for 7 hours and thereafter operated on generator power
- All buildings on the property sustained some level of damage to roof and/or water infiltration
- All guests were evacuated within 4 days to Puerto Rico







Hurricane Maria

September 19

- Hurricane Maria did not impact St. John as heavily as Hurricane Irma and mostly caused additional water damage.
- The resort experienced 16 hours continuous rain but no major structural damage.
- Cotton International crew remained onsite during Hurricane Maria.
- All federal agencies evacuated the island.
- Maria caused a major backup in maritime shipping and transportation due to its impact on the San Juan seaport.



Human Resources



Associate Status

- With resort fully damaged and inoperable as of September 6, the difficult decision to reduce Associate count
 was required until the resort resumes operations
- All Westin St. John Associates received pay continuance through October 5, receiving an additional 5 weeks of full pay & benefits
- During this time, all Associates were allowed to secure their homes and belongings as needed and were not scheduled to work during this time
- On October 6, all Associates gathered at the resort and were presented with our long term plans for the property and provided with options regarding their employment status - eligible WSJ Associates were given the following options:
 - Continue working at the resort with regular pay/benefits to help with clean-up
 - Accept a severance package
 - · Receive transfer assistance
- Active Associates not scheduled for work were able to use paid time off (PTO) in an effort to prevent periods of no pay.

Ongoing Associate Support

Westin's commitment to their Associates' families continued long after the storm ended

- A satellite office was opened on St. Thomas between September 13th December 29th, 2017 to serve as a home base for all Associates. The office provided a safe and air-conditioned space for:
 - Associates to receive confidential counseling
 - Distribution of water, food & supplies
 - Computer and Internet access for personal business or applying for work at other properties
 - Completing FEMA applications
- On September 26th, <u>Each Associate</u> at The Westin received \$1,000 from the ILG Relief Fund to help with immediate needs. Associates without direct deposit were given cash in advance of receiving their actual checks. Based on need, Associates were given the opportunity to apply for an additional \$1,000 in relief funds.

Ongoing Associate Support

- On Saturday, October 28th, hurricane relief supplies were distributed to over 100 Associates on St. Thomas.
- Bottled water, tarps, flashlights, backpacks, clothing, food, toiletries, diapers, sheets, and clean towels
- On Saturday, November 11th, more of the same items were donated to Associates on St. John, including seven pallets of supplies from our Vistana and ILG Associates in Florida
- · A laundry facility was set up for Associates to use at no cost and is still available for use
- FEMA representatives made two trips to our St. Thomas and St. John offices to educate Associates on applying for additional federal funding and to answer questions

Ongoing Community Support

The Westin St. John's commitment to their Associates also extended to their community:

- Each day, 5 trucks carrying 5,000 gallons of water was distributed to the local community a practice that continues today
- · Donated food to Rotary Club for distribution on Thanksgiving
- · Provided snacks to Sprauve school
- The Fire Department and Police Department occupied two rooms each for a period of 3 months and were fed breakfast, lunch and dinner while on property
- WAPA, US Coast Guard, Resolve, boat captains & owners of fuel and barge companies all stayed on property free of charge during the aftermath of the storm

Ongoing Community Support

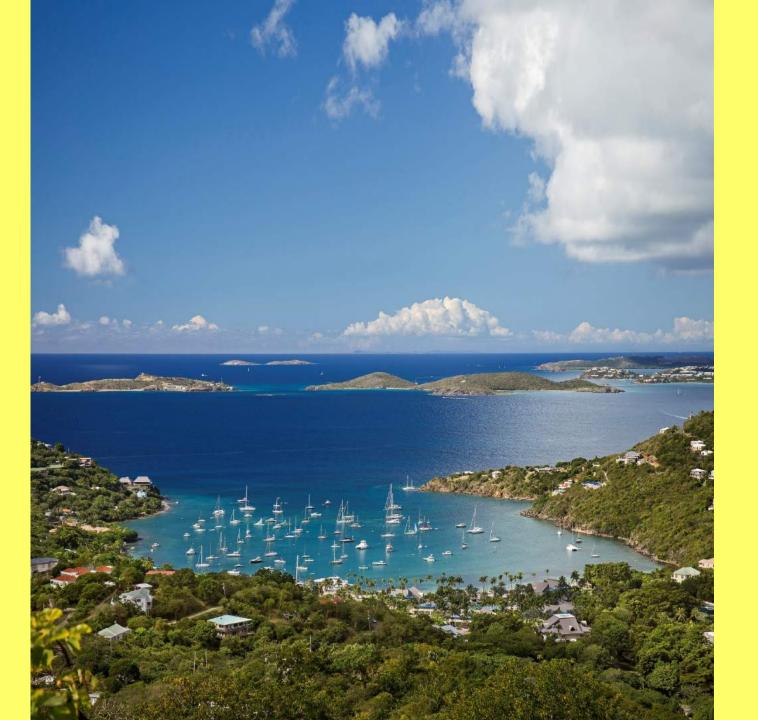
- The Westin dock was available for evacuations from St. John and for supply deliveries from St. Thomas.
- 3,000 cubic yards of mulch were donated to Gifft Hill School for their composting and landscape recovery program
- · Gym equipment from the Resort was donated to Sports Parks and Recreation St. John
- · Hotel linens were donated to local shelters and churches for distribution to those in need





The Westin St.
John Hurricane
Irma Aftermath

September































































































































































































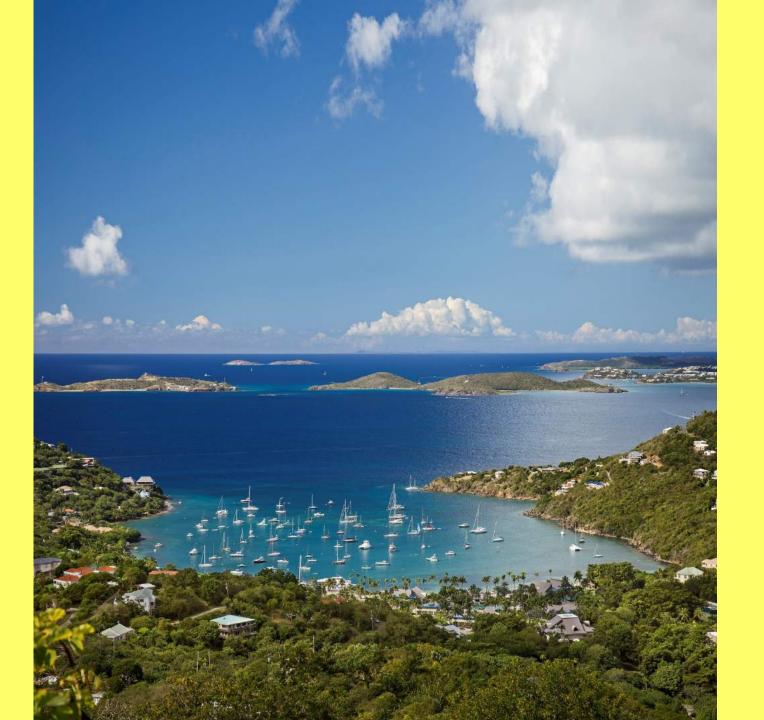






The Westin St.
John Hurricane
Irma
Cleanup

October











































































































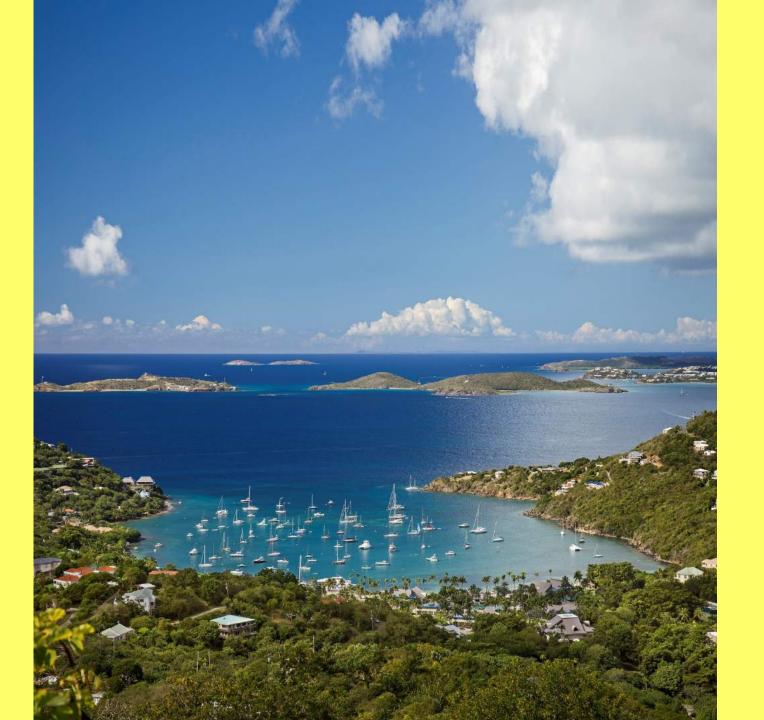






The Westin St.
John Hurricane
Irma

December

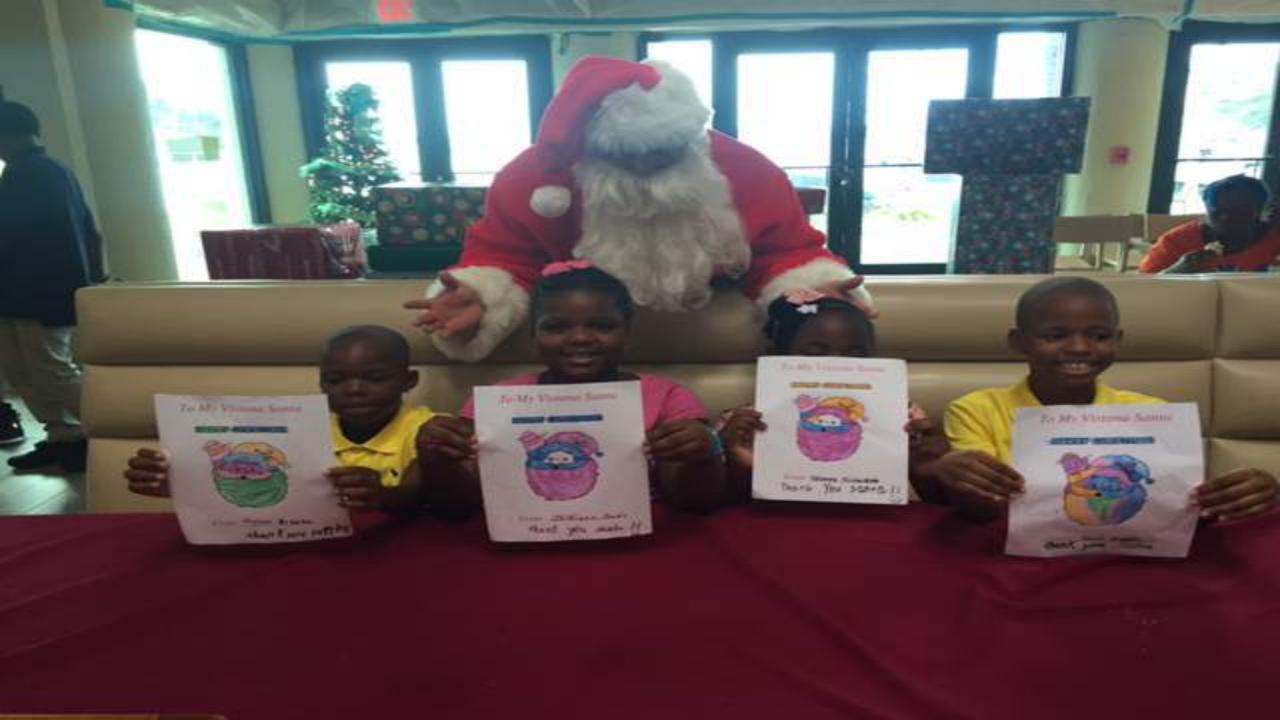












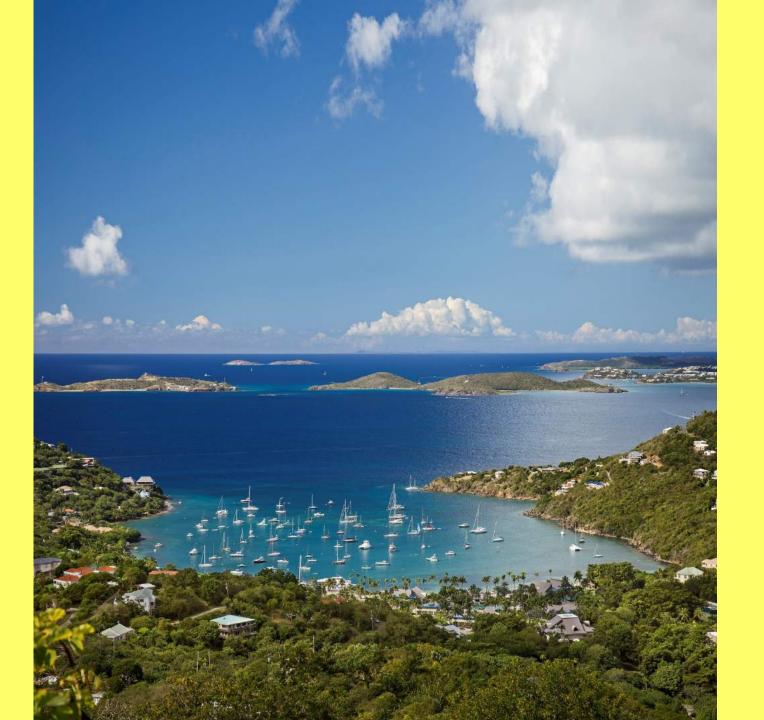






The Westin St. John Hurricane Irma

2018



















































































Virgin Islands National Park

National Park Service U.S. Department of the Interior.

Cinnamon Bay Beach

No Lifeguard On Duty



DANGEROUS SHOREBREAK

SWIMMING NOT ADVISED

For your safety:

- . Do not leave your valuables unattended.
- Stand only in sand. Do not stand on or touch coral or rocks.
- . Beware of fire oural and urchins
- No surfing or skim boarding in designated swim areas.
- · Body surfing is not advised.
- . Notity is problimed
- . Do not snorked alone.
- * Always wear sunscreen.

To help us protect park resources:

- . Remore all trush when you leave.
- . Do not feed fish or wildlife
- · Campfires are prohibited.
- . No pets allowed.

No Glass Bottles Permitted on Beach

REMEMBER: You are responsible for your safety.





















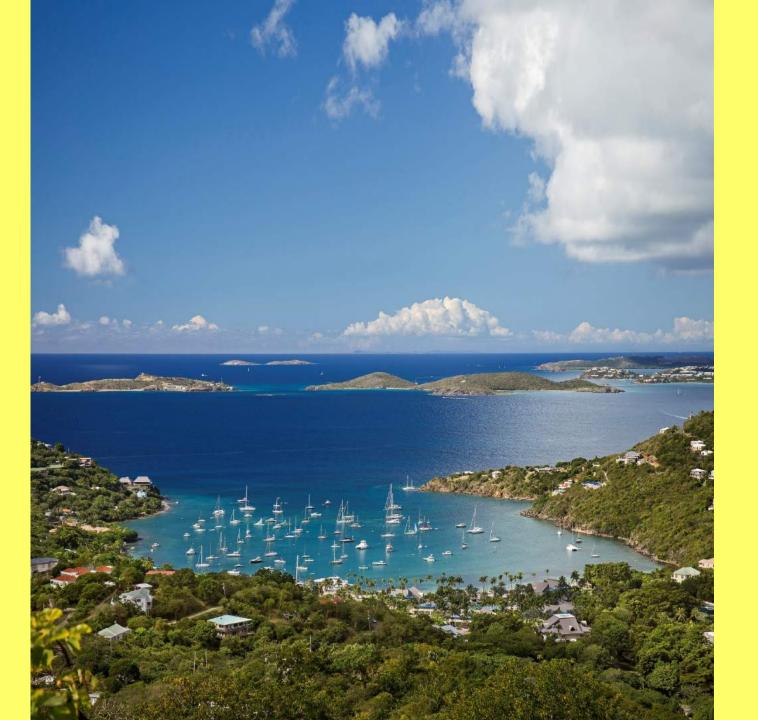






The Westin St. John Hurricane Irma

Renewal



Interior Building Repair

- Replace drywall on the walls and ceilings where removed during restoration phase as per the DBI report
- Paint interior of the rooms
- Replace trim and millwork that was removed during restoration
- Carpet replacement in all rooms
- Replace ceiling tile damaged from the storm
- Fire & life safety systems test and repair / replace
- Electrical panel test and repair / replace
- Replace damaged windows & doors
- Cabinetry replacement where damaged
- Lighting will be replaced where damaged
- Restoration of MDF and Telecom, CATV and IT Systems

Exterior Building Repair

- Structures on property affected will be power washed and cleaned
- Repair / replace damaged soffit
- Paint exterior of buildings as prescribed by DBI report
- Roof repairs and/or replacement as required by Structural Engineer assessment
- Gutter replacement if damaged or missing
- Replace signage where missing
- Repair elevators
- Chiller testing and repair or replacement
- Pump testing and repair or replacement
- Restoration of traffic coating damaged by hurricane or construction activities
- Skylights repaired or replaced as required by Structural Engineer Assessment
- · Water heaters and their components repaired or replaced as required for proper operation
- Repair / replace damaged awnings

Grounds

- Replace signage where missing
- Rail and fencing replacement where needed
- Replace sod and landscape damaged by hurricane or construction activities
- Repair / replace damaged site lighting and pole lighting
- Repairs to concrete/curbs damaged during the storm or construction related activities

Scope descriptions below are based on DBI ROM and Moisture Report as well as Cotton's contract estimates

Remediation services include:

- · Demolition and removal of selective removal of drywall, soft goods, case goods, unit contents and disposal
- Selective removal of all damaged landscape and disposal of all debris
- Dry-out of units using dehumidification equipment
- · Clean and seal all dried interior material and prepare units for reconstruction

Restoration services include:

- Repair or replace all damaged roofs and roof structures
- Paint all building exteriors
- Replace damaged fencing
- Repair or replace all damaged mechanical equipment including wastewater treatment plant,
 emergency generator transfer gear, fire & life safety systems, electrical panels, elevators, pumps and chillers
- Restore unit interiors to pre-storm conditions with like quality materials to include selective replacement of damaged villa interior drywall ceilings & walls, interior paint, cabinetry, millwork, trim, electrical, window systems and carpet
- Restore tennis courts, fencing & rails, swimming pools, equipment, lobby, conference center, workout facility, operations building, signage, food & beverage outlets and retail spaces to pre storm condition
- Includes engineering, permit and fees
- All permitted work to be brought to current code



Anticipated Opening Dates	
Bluebeard's Beach Club (Wyndham)	2nd Quarter 2019
Bluebeard's Castle Resort	Closed through 2018
Bolongo Bay Beach Resort	June 2018
Caneel Bay Resort	Closed through 2018
Elysian Beach Resort	1st Quarter 2019
Emerald Beach Resort	February 2018
Flamboyan on the Bay Resort & Villas	Closed through 2018
Frenchman's Reef (Marriott)	4th Quarter 2019
Gallows Point Resort	December 23, 2017
Island Beachcomber Hotel	Significant damage - lease issues
Island View Guesthouse	Open
Lindbergh Bay Hotel and Villas	Open; restaurant and pool to reopen March 15, 2018
Mafolie Hotel & Restaurant	Open
Margaritaville (Wyndham)	June 2018
Marriott's Frenchman's Cove	February 2018
Sugar Bay Resort & Spa	Closed through 2018
The Green Iguana Hotel	Summer 2018
The Ritz-Carlton	January 2019
The Ritz-Carlton Club	February 2018
The Westin St. John Resort Villas	January 4, 2019
Windward Passage Hotel	May be ready for season
Coral World Ocean Park	Ready - limited activities
Mountain Top	May be ready for season
Nauti Nymph (powerboat rentals)	Ready
St. Peter Greathouse and Botanical Gardens	Significant damage; closed until further notice